

Tetyana Fedoruk

mob.: +380976605767

e-mail: tfedoruk14@gmail.com

Education

September 2003 – Lviv Institute of Banking of University of Banking of National Bank of Ukraine.
June 2008 Faculty: Banking. Major: Economy and Enterprise. Master's degree. Diploma with honors

Languages

Ukrainian – native, English – intermediate, Russian – fluent, Polish – conversational

Employment

June 2013 – Financial Administrator, Center for Urban History of East Central Europe
Present

February 2011– Economist, Bank of Cyprus
June 2013

November 2009 – Mortgage Lending Officer, OJS Company Universal Bank
February 2011

June 2008 – Customer service specialist, legal entities and private entrepreneurs, OJS Company
November 2009 Universal Bank

Achievements

Internship:

January 2007 PKO BP Bank, Poznan, Poland

Trainings:

“Art of Sale of Retail Banking Products” (Kyiv)

“Contact Management” (art of sale by phone) (Lviv)

“Counteraction of fraudulent activities” (respective Ukrainian legislation and NBU regulations, overall banking security) (Kyiv)